

Service	Charges
All Charges Attract Excise Duty At Prevailing Rates	
Ad Hoc Statements	Kshs. 100/= Per Page
Banker's Cheque:	
• Up to Kshs. 100,000	Kshs. 300/= Per Cheque
• Over Kshs. 100,000 Up to 1 Million	Kshs. 500/= Per Cheque
Bank Opinion	Kshs. 1,000/= Per Report
Cancellation of Banker's Cheque - LCY	Kshs. 300/= Per Cheque
Cash Handling Charges	Local Currency: 0.25% for amount above Kshs. 1,000,000/=
	Foreign Currency: 0.25% for amount above US\$ 5,000
	Small Denominations: 1% for amount above US\$ 5,000
Certificate of Balance	Kshs. 200/= Per Certificate
Cheque Book Issuance:	
• Local Currency Account	Kshs. 15/= per leaf
• FCY Accounts	US\$ 10 or equivalent in other currencies for Cheque Book of 25 leaves
Direct Debits:	
• Unpaid	Kshs. 300/=
Electronic Fund Transfers	Kshs. 500/= Per Transfer
Fund M-Pesa Wallet from Bank A/C - via PrimeMobi/ PrimeNet:	
• Kshs. 1 - Kshs. 100	Kshs. 0/=
• Kshs. 101 - Kshs. 500	Kshs. 10/=
• Kshs. 501 - Kshs. 1,000	Kshs. 12/=
• Kshs. 1,001 - Kshs. 1,500	Kshs. 14/=
• Kshs. 1,501 - Kshs. 2,500	Kshs. 23/=
• Kshs. 2,501 - Kshs. 5,000	Kshs. 33/=
• Kshs. 5,001 - Kshs. 20,000	Kshs. 35/=
• Kshs. 20,001 - Kshs. 150,000	Kshs. 42/=
General Enquiries Accounts/ Photocopy:	
• Transactions Less Than 1 Year	Kshs. 500/=
• Transactions More Than 1 Year	Kshs. 1,000/=
Interest Certificate	Kshs. 200/= Per Certificate
Local Bills for Collection	2% of the Bill Amount (Min. Kshs. 1,000/=)
Prime Bank Cheque Returned Unpaid (Inward) - LCY:	
• Financial Reasons - LCY	Kshs. 2,000/= Per Cheque
• Technical Reason	Kshs. 500/= Per Cheque
Other Bank Cheque Returned Unpaid (Outward) - LCY	Kshs. 500/= Per Cheque
Cheque Returned (Bank Overseas):	
• By Other Banks	US\$ 25
Local FCY Cheque Returned Unpaid:	
• Outward	US\$ 15
• Inward	US\$ 5
PesaLink:	
• Kshs. 10 - Kshs. 1,000	Kshs. 5/=
• Kshs. 1,001 - Kshs. 5,000	Kshs. 40/=
• Kshs. 5,001 - Kshs. 10,000	Kshs. 40/=
• Kshs. 10,001 - Kshs. 50,000	Kshs. 80/=
• Kshs. 50,001 - Kshs. 100,000	Kshs. 100/=
• Kshs. 100,001 - Kshs. 200,000	Kshs. 125/=
• Kshs. 200,001 - Kshs. 500,000	Kshs. 150/=
Real Time Gross Settlement (RTGS) at Branch	Kshs. 500/=
Real Time Gross Settlement (RTGS) Via Internet Banking (PrimeNet)	Kshs. 400/=
Report for Audit Purposes	Kshs. 1,000/= Per Report
Salary Processing	Kshs. 100/= Per Entry For Transfer To Other Banks
Salary Processing Via Internet Banking (PrimeNet)	Kshs. 60/= Per Entry For Transfer To Other Banks
Standing Order:	
• Amendments	Free
• Unpaid	Kshs. 500/= Per Transfer
Stop Payment of Local Cheques (Kshs./FCY)	Kshs. 750/= Per Cheque

Prime Cards	Charges
All Charges Attract Excise Duty At Prevailing Rates	
Credit Card:	
Gold Card	
• Joining Fee - Primary	Kshs. 3,000/=
• Joining Fee - Supplementary	Kshs. 3,000/=
• Annual Fee - Primary	Kshs. 3,500/=
• Annual Fee - Supplementary	Kshs. 2,000/=
Classic Card	
• Joining Fee - Primary	Kshs. 2,000/=
• Joining Fee - Supplementary	Kshs. 2,000/=
• Annual Fee - Primary	Kshs. 3,000/=
• Annual Fee - Supplementary	Kshs. 2,000/=

Prime Cards	Charges
All Charges Attract Excise Duty At Prevailing Rates	
Platinum Card	
• Joining Fee - Primary	Free
• Joining Fee - Supplementary	Free
• Annual Fee - Primary	Kshs. 5,000/=
• Annual Fee - Supplementary	Kshs. 5,000/=
Other Credit Card Charges:	
• Card Replacement	Kshs. 2,000/=
• Cash Withdrawal Charges on Credit Card	5% of the amount withdrawn
• Copy of Sales Receipt	Free
• Debit Interest	5.5% + Bank Lending Rate Per Annum
• Interest Charges on Cash Withdrawals	5.5% + Bank Lending Rate Per Annum
• Late Payment Fee	5% of the minimum amount due on the previous month's statement
• Overlimit Fee	3% of the overlimit amount, which is in excess of the approved Credit Card limit
• PIN Reprint Fee	Kshs. 250/=
• Statement Copy Request	Free
Debit Card:	
ATM Withdrawal:	
• Prime Bank	Kshs. 30/=
• Other Bank	Kshs. 100/=
• International VISA	Kshs. 200/=
Balance Enquiry	Free
Captured Card Replacement	Kshs. 1,000/=
Debit Card Issue/ Annual Sub	Kshs. 250/=
Debit Card Replacement/ Lost/ Stolen/ Damaged	Kshs. 300/=
PIN Reprint Fee	Kshs. 250/=
Prepaid Card:	
ATM Withdrawal:	
• Prime Bank	Kshs. 60/=
• Local VISA	Kshs. 100/=
• International VISA	Kshs. 200/=
Balance Enquiry - VISA ATM	Kshs. 5/=
Card Cancellation	Kshs. 150/=
Captured Card Replacement	Kshs. 1,000/=
Card Issuance Fee	Kshs. 1,000/=
Card Replacement/ Lost/ Stolen/ Damaged	Kshs. 300/=
Load/ Reload Card	Free
Per Transaction SMS	Kshs. 8/=

Internet Banking (PrimeNet)	Charges
All Charges Attract Excise Duty At Prevailing Rates	
Corporate Customers:	
• Monthly Charges	Free
• Onboarding Charge	Free
• All Other Transactions	Charges As Per General Tariff
Retail Customers:	
• Balance Enquiry	Free
• Monthly Charges	Free
• Onboarding Charge	Free
• All Other Transactions	Charges As Per General Tariff
Other Charges:	
• E-Statements	Free
• SMS Alerts	Free

Forex Transactions	Charges
All Charges Attract Excise Duty At Prevailing Rates	
Acceptance - Usance Bills (L/C)	0.25% Per Quarter (Min. Kshs. 1,000/=)
Cancellation of FCY Drafts	Kshs. 1,000/= (plus Swift charges)
Confirmation of LC	1% Per Quarter
Courier/DHL charges	Actual
FCY Banker's Cheque/Drafts	Kshs. 500/=
FCY Cheques Sent On Collection	0.25% (Min. Kshs. 500/=)
Foreign Bills for Collection:	
• Inward and Outward	0.25% (Min. Kshs. 1,000/=)
Inward Telegraphic Transfer	Kshs. 700/=
LC Opening Commission	1% Per Quarter or Part-Thereof
Outward Telegraphic Transfer:	
• Swift Charges	Kshs. 1,500/=
Correspondent Bank charges for USD Remittances (where borne by remitter)	Kshs. 800/=
Postage	Kshs. 500/=
Replacement of FCY Banker's Cheque/Drafts	Kshs. 500/=
L/C Bills Payment Commission	0.25% (Min. Kshs. 500/=)
Swift Charges	
Opening of LC - Kshs. 4,000/= Flat Fee	
Amendment to LC - Kshs. 1,500/= Flat Fee	